

# Linguaskill

## **Candidate Quick Start Guide**



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## 1.0 Introduction

This is a quick start guide for those preparing for a Linguaskill test.

## 2.0 Technical and Hardware Requirements

Component	Minimum Specification
Processor	Pentium III 800 MHz or equivalent
RAM	512 MB
Free hard drive space	4 GB
Screen resolution	1280 x 1024
Operating system	Windows 7 or later Apple Macs running MacOS 10.12.6 (Sierra) to 12.1 (Monterrey) Chromebooks running ChromeOS 94+
Internet connection/bandwidth	2 Mbps per candidate  The minimum bandwidth requirements are for each computer running the test.  When running multiple tests concurrently on the same internet connection you should ensure this bandwidth is available to each computer. If less than 2 Mbps is available for each candidate, the test may take longer to run.
Web Browser	The Speaking Test uses HTML5 and so a compatible browser must be used to run the test  Windows: Google Chrome and Mozilla Firefox are compatible and supported browsers.  Newer versions of Microsoft Edge (version 93+) are compatible and supported.  Microsoft Internet Explorer is not compatible with HTML5 so cannot be used for the Speaking Test.  Mac: Google Chrome is compatible and is the supported browser.  Chromebooks: Google Chrome is compatible and is the supported browser.
Adobe Reader	Latest version (must be able to read PDFs).
Sound Card	Yes
Headphones	Over-ear and closed back – the earpieces of the headphones should cover the entire ear, preferably with good padding for comfort.

Microphone	<p>A microphone should be attached to the headset, via a 'boom' (in other words, on the end of a flexible stalk). The microphone should be noise-cancelling (at a minimum, directional), to increase sound pick-up and to minimise noise pollution on the recordings.</p> <p>Please do not allow the use of your computers' built-in microphones, these should be disabled, because they are not of the appropriate type nor of sufficient quality. In addition, in Chrome if a candidate mutes their headset mic, Linguaskill will continue recording if there is more than one mic enabled on the machine.</p>
Headphone and microphone connections	<p>There is no preference on plugs (that is, USB or standard stereo) but please note that the use of USB means that appropriate drivers must be installed and confirmed as working before the test day.</p>

### 3.0 Internet Connection and Bandwidth

You must have a reliable network connection, with sufficient internet bandwidth, to enable all users to access the test content at the same time. Ideally, you should have access to upload and download speeds of above 2 Mbps.

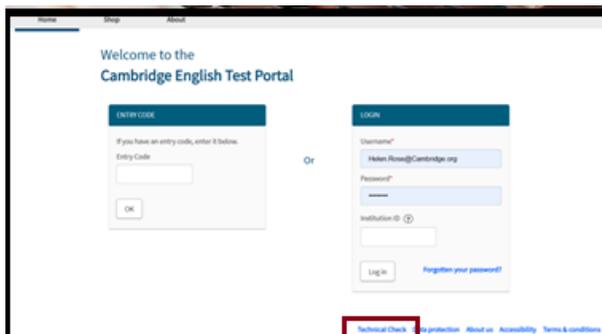
### 4.0 Before the Test

Please follow the steps below to set-up the test:

- Ensure that your PC/Laptop meet the Minimum Technical and Hardware requirements above.
- Run the Technical check to ensure all correctly setup, with the audio playing correctly and the microphone is recording.

To do this go to the URL below and click on Technical Check in the bottom right-hand corner. You do not need to login to Metrica to complete the check.

<https://www.metritests.com/metrica/>



## Addition set-up steps when running in centre

Save a link to the test login page on the Internet Browser on each candidate's PC:  
<https://www.metritests.com/metrica/>

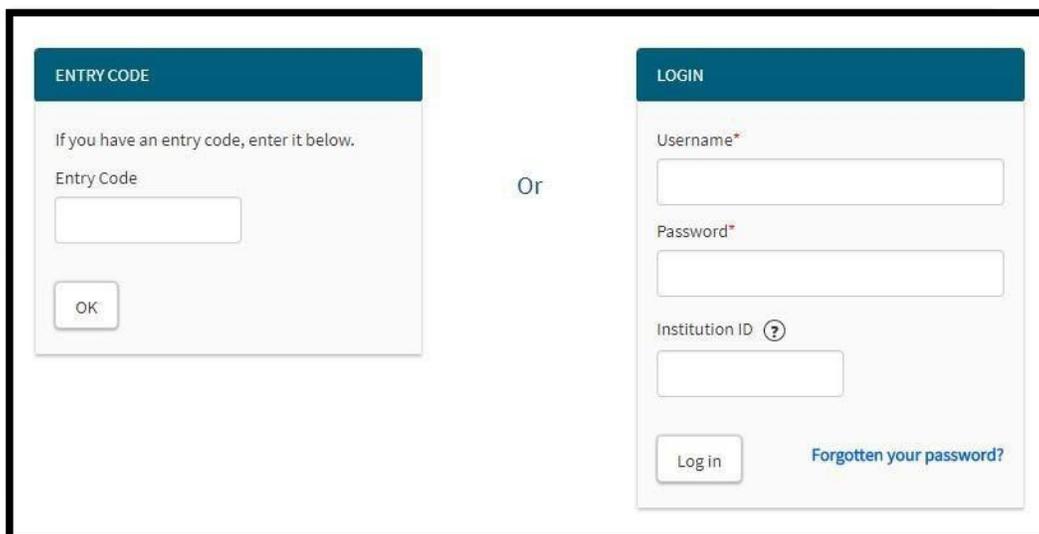
Ensure you have the candidate's entry codes or login details ready.

It is recommended that a spare PC and headset are made available.

## 5.0 Starting and Running and Linguaskill Test

When the candidates are ready to start, they need to open a browser and navigate to the following URL:  
<https://www.metritests.com/metrica/>

On the Login page, candidates are required to either enter the Entry Code you have provided them, or login using an existing User ID, Password and Institution ID.



The screenshot displays two login options side-by-side, separated by the word "Or".

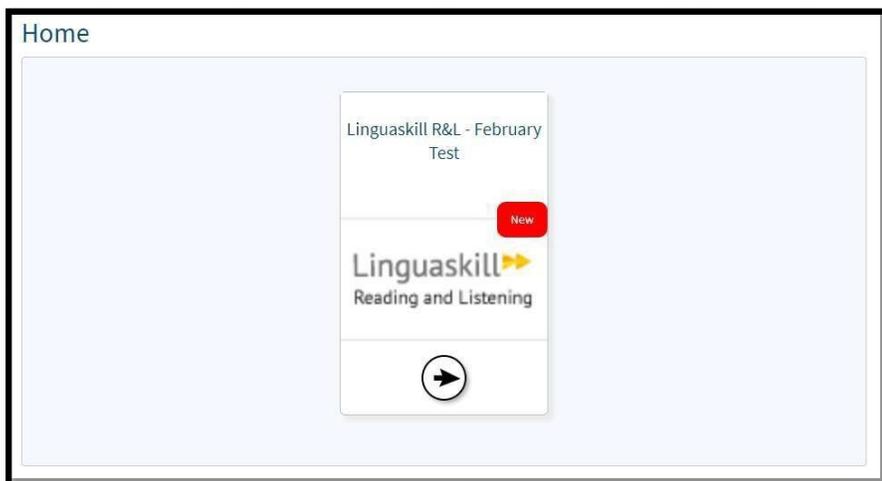
- ENTRY CODE:** A form with a teal header. Below the header, it says "If you have an entry code, enter it below." There is a text input field labeled "Entry Code" and a button labeled "OK".
- LOGIN:** A form with a teal header. It contains three text input fields: "Username\*", "Password\*", and "Institution ID" (with a help icon). Below the fields are a "Log in" button and a link that says "Forgotten your password?".

The first time a candidate logs in, they will need to read and accept the Terms and Conditions.



The screenshot shows a "Terms and Conditions" page with a teal header. Below the header, there is a checkbox followed by the text: "Yes, I have read and accept the [Terms of Use](#). By checking this box I agree that these terms of use apply to my use of this site." Below this text is a button labeled "Continue".

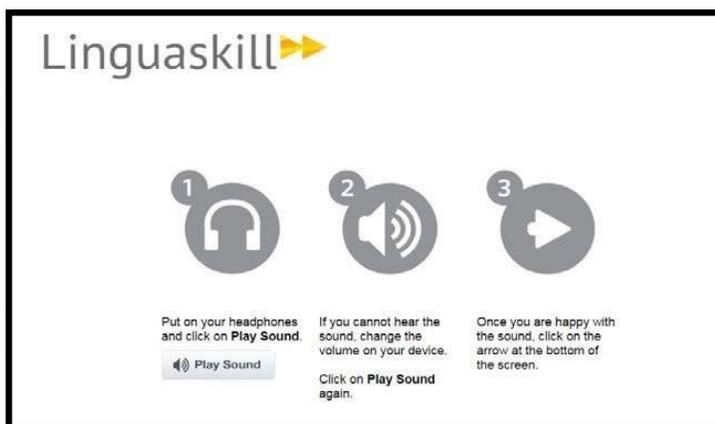
The Home page will display any available tests. Candidates need to click the test they wish to start.

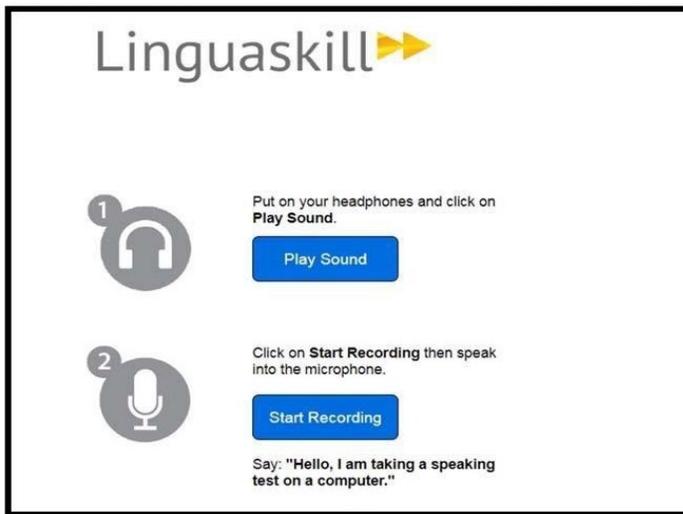


The timeline for that test will then appear. Once they're ready to start the test, they need to click on "Open".



For the Reading and Listening test, the Sound check screen will appear. This gives candidates the chance to check their audio is working before the test begins.

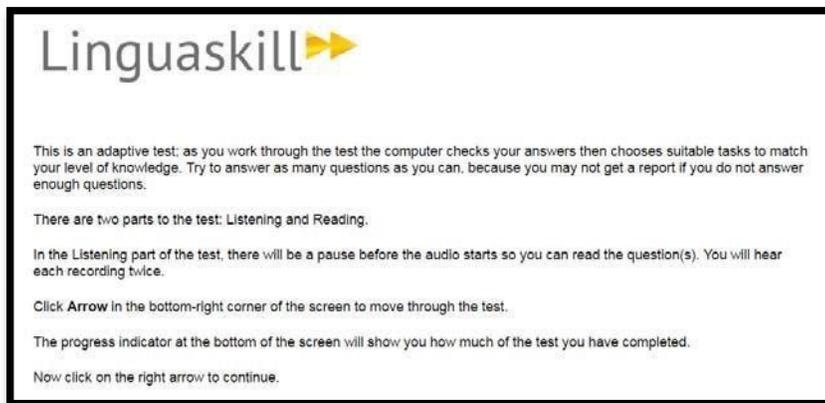




For the Speaking test, the sound and microphone check will appear.

Once the sound check has been completed, candidates can click on the right arrow in the bottom right of the screen to continue.

The introduction to the test component will then display. Once candidates have read it, they need to click on the right arrow in the bottom right-hand corner to continue.



The Candidate Information Screen will then appear. Candidates must complete the mandatory fields, which are indicated with an asterisk.

Please note, it is vital that candidates enter the same email address each time so that the system can link their accounts and produce a multi-skill Test Report Form.

**Linguaskill** ▶▶

Please answer all the questions.

**First Name \***

**Last Name (Family Name) \***

**Gender \***  Male  Female  Other

**Date of Birth \***

**What is your first language? (your mother tongue) \***

**Where do you come from? (your nationality)**

**If you have a second nationality, please specify:**   
(This listing of nationalities implies no view regarding questions of sovereignty or status)

We need your email/mobile (cell) phone number so you can see all the tests you take on the Cambridge English log-in. Then we can print TRFs (Test Report Forms) with your results from all the tests you take.

**Email address \***

I don't have an email address.

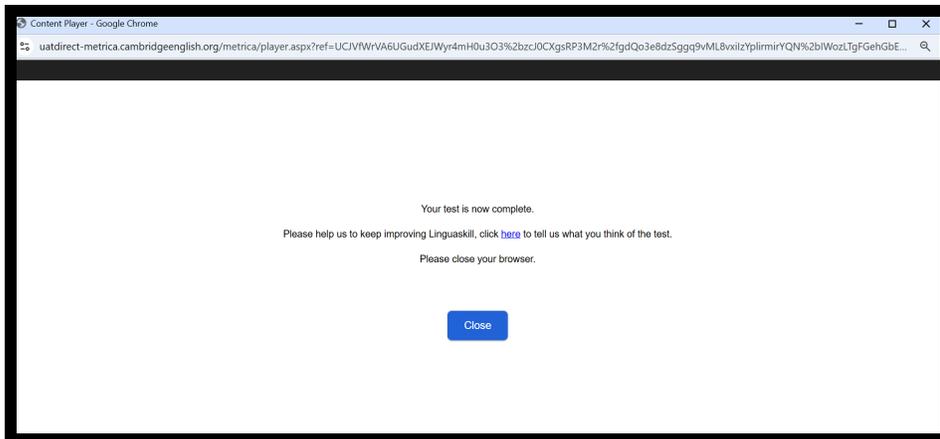
**Mobile Phone (Cell) number \***

I don't have a mobile phone.

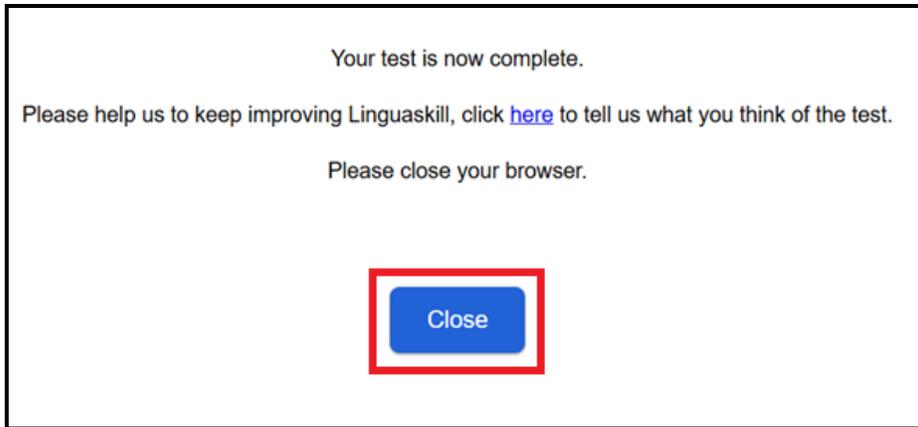
Once the candidate has entered their details, they can click Start and the test will then begin.

## 6.0 How to correctly close a Linguaskill test

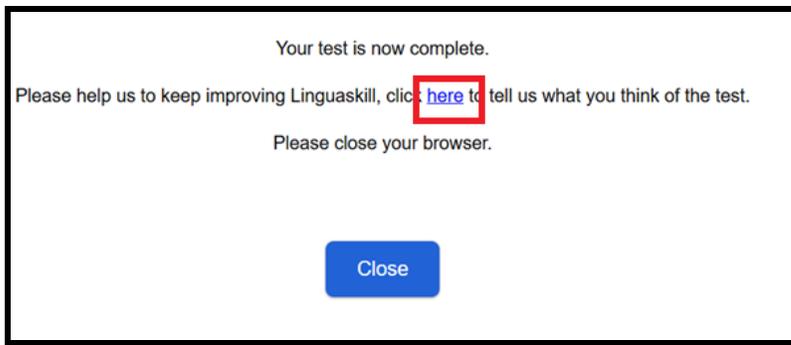
At the end of the test, you will be presented with this screen.



Please click the blue “Close” button.

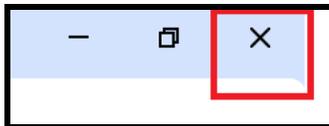


Note: if you wish to take the candidate survey, you can click on the link before closing.

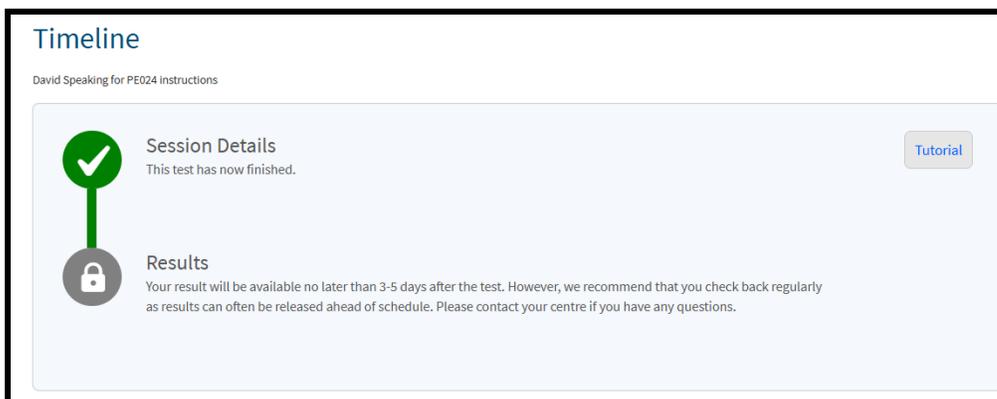


The survey will open in a separate tab.

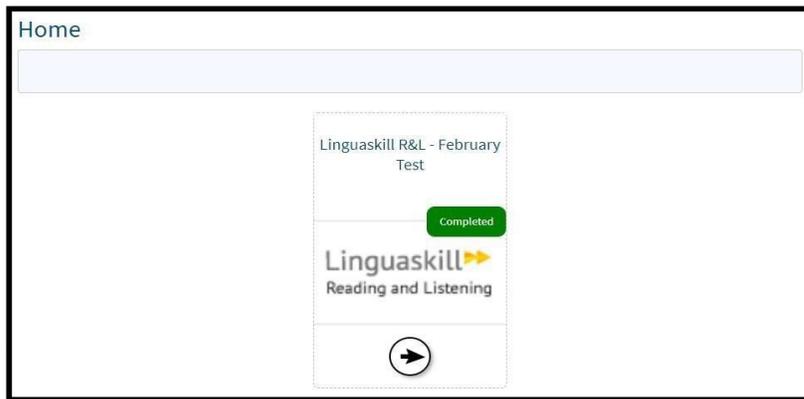
Please DO NOT close the test by clicking on the X in the corner of the screen. This will close the browser, but it will not submit your responses:



Once the test has been closed correctly, you will be taken to the Timeline page:



Once the test is completed, the test will update to show "Completed" on the Home page.



The timeline for the test will also show the test has now finished.

## 7.0 Support

If a problem is encountered during the test, the best action is to log out and then log back into Metrica using the login details. The test should resume at the last saved point.

If you are a candidate completing the test with remote proctoring, please contact the institution that you entered with.

If you are a Linguaskill Agent you can contact us, please always include your Linguaskill centre number and name in the subject line. This will assist with processing and responding to your query.

Please see the [Linguaskill support site](#) for articles, documentation and frequently asked questions.